

General Manager's Remarks

Joint Meeting of the MassDOT Board and Fiscal and Management Control Board

March 18, 2019

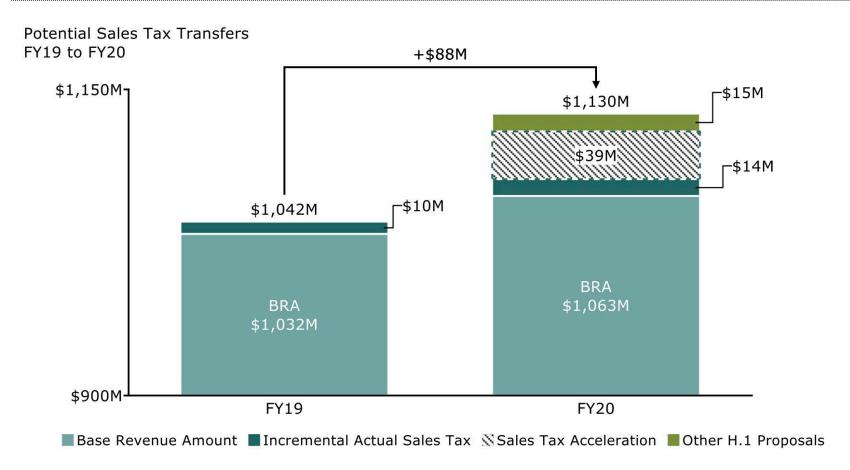


Agenda

- House Ways and Means Committee hearing
- Brookline joins Youth Pass
- Commuter Rail performance: last three months
- Tobin Bridge/Chelsea Curves
- Saint Patrick's Day Parade
- Orient Heights: Blue Line restoration



In addition to an increase in Base Revenue Amount, Gov's H1 Budget includes other one-time Sales Tax Transfers



^{*}Accelerated Sales Tax Remittance and Other H.1 Proposals are subject to legislative approval and one-time items.



Town of Brookline joins Youth Pass

- Joins as 10th member in program; nine cities/towns and North Shore Community College
- Program offers affordable transit for low-income young people
- Expands access to transit; enhances access to jobs, education
- Looking forward to continue expanding network





Commuter Rail performance: last three months

- December 2018: highest monthly OTP during Keolis contract (93.2 percent)
- January 2019: highest January OTP during Keolis contract (91.9 percent)
- CR OTP over the last three months (Dec., Jan., Feb.): 91.7 percent.
- Best three consecutive months in contract history and the best performing three-month stretch in the past six years, thanks to system investments
- 10-year OTP average is 87 percent. OTP for 2016-18 each year was 89 percent, while operating approx. 10,000 more trains per year compared to 2014 and with an increasing ridership

Trend continues - March 14:

- OTP for the day: 95.5 percent
- OTP under 10 minutes: 98.2 percent
- March 14: AM peak OTP: 99% (one train had a minor delay).
- Improvements in performance are the result of investments into all aspects of Commuter Rail system including:
- Track, training, process improvements, locomotive overhauls, new, dedicated line managers



Tobin Bridge/Chelsea Curves

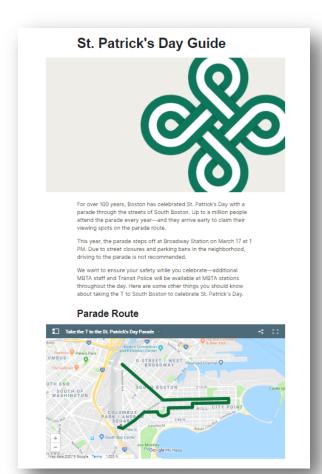
- Merging two major MassDOT projects expected to affect MBTA services:
 - Some bus routes could experience travel delays of up to 20 minutes during peak travel times
 - Impacted bus routes: Routes 111, 426, 428
- Travel options:
 - Commuter Rail: Haverhill and Newburyport/ Rockport Lines
 - Parking historically available at Haverhill, Bradford; Newburyport, Salem, Lynn
 - Commuter Rail: Chelsea Station
 - SL3: inbound fares at Chelsea stations free for customers (paid by MassDOT)
 - Added capacity on Blue Line
- Parking:
 - @MBTA_Parking: eight largest garages, including Beverly, Salem, Wonderland





South Boston Saint Patrick's Day Parade

- All Hands effort at Orient Heights coincided with Saint Patrick's Day parade
- Additional staffing at core stations
- Red Line ran at peak service levels for duration of event
- Added capacity on Commuter Rail
- Bus Ops will have shuttle bus service for commuter rail customers leaving South Station to Summer and First Street
- EOC activated all day
- In advance of parade, new useful guide to using the T: MBTA.com/stpatricksday





After nine-alarm fire, Blue Line service restoration

- Major building fire in East Boston required Blue Line service suspension for duration of weekend
- Fire-fighting efforts resulted in significant flooding in area of Orient Heights: track bed, yard; signal and power equipment completely submerged





- Saturday a.m., launched a major effort to remediate flooding; assess extent of damage
- Around-the-clock efforts to replace, repair, restore critical infrastructure



Blue Line service restoration efforts

- Major building fire in East Boston required Blue Line service suspension for duration of weekend
- Restoration efforts done in coordination with BFD addressing hot spots Sat/Sun; and ISD around building demo
- Power, signal testing and repairs labor intensive
- Series of successful test trains allowed full service to resume this morning
- Thanks to E&M, TFM, Power, MOW, Signals, VM, VE for working non-stop



