



**Massachusetts Bay  
Transportation Authority**

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## **General Manager's Remarks**

**Fiscal and Management Control Board**

**March 11, 2019**



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## Agenda

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- Update on Community Meeting series
- Blue Hill Avenue Station ceremonial opening
- Bus maintenance cost savings
- Boston Public Schools pass partnership



## 3/6/19: Blue Hill Avenue Station ceremonial opening

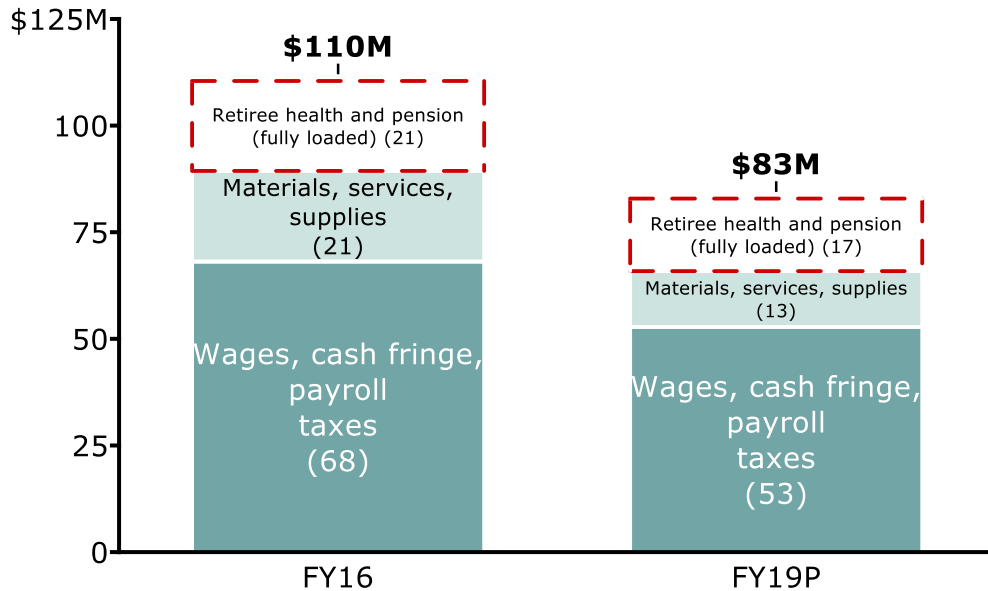
- Ninth station along Fairmount Line
- Key investment enhancing access to jobs, education, housing
- One-seat ride between Mattapan Square and downtown Boston in just 23 minutes
- One-way ride equivalent to cost of subway
- Station completion was thanks to collaborative efforts involving city of Boston, state Legislators, corridor advocates, community members
- Special thanks to **Desiree Patrice**, Project Manager, for efforts above and beyond





# FY16-19 Management actions drive productivity: \$23.5M in annual cash savings

## MBTA Bus Maintenance Fully Loaded Cost (L264 Garages\*)



**Headcount\***                      **544**    **425**

<b>Fully Loaded Savings</b>	<b>(\$27.6M)</b>
<b>Cash Savings</b>	<b>\$23.5M</b>

### MANAGEMENT ACTIONS



- ✓ Streamline workforce with new staffing model      *Headcount down 22%*
- ✓ Overtime management      *OT down 38%*
- ✓ Supply chain (materials)      *Spend down 39%*

\*Cost and headcount figures do not include areas without L264/Alliance presence (Admin. and No. Cambridge Carhouse); includes Everett Bus Shop and excludes both Non-Revenue Shops and fuel costs;  
 Note: "Retiree health and pension (fully loaded)" reflects present value of OPEB/retiree health costs if fully funded, as well as funding pension using a 5.0% discount rate instead of actuarially derived pension fund liability calculation rate of 7.5%



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## Agreement with Boston Public Schools

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- MBTA and the Boston Public Schools are partnering to provide monthly passes to all students in 7<sup>th</sup>-12<sup>th</sup> grade during the school year
- An additional 10,000 students will have access to the MBTA for school, extracurricular activities, and jobs
- This is a model for increasing student access to public transit in our region
- The MBTA is open to partnerships with other school districts to provide access to all of their middle and/or high school students





# Community Meeting Series Update

- 13 total meetings to educate customers on fare proposal, AFC2, Better Bus Project
- Locations dispersed throughout MBTA system: neighborhoods with high bus ridership, commuter rail endpoints, and a combination including transit
- Mix of styles: traditional public hearings to record feedback, and open-house format offering two-way conversations about complex initiatives



- Combined approach allowed us to communicate with more customers in new ways
- Received over 3,000 comments
- Majority of comments focused on service quality

