



KEV PAB NTAWM COV LUS

Tuam Txhab Pabcuam Tsheb Thauj Mus Los Bay Massachusetts lossis MBTA Cov Neeg Sawv Cev Txhawb Nqa Cov Neeg Siv Khoom hais lus Askiv thiab lus Mev, thiab cov neeg txhais lus muaj nyob hauv 160 yam lus. MBTA Cov Tub Ceev Xwm Kev Thauj Mus Los thiab Cov Tub Sawv Cev Ntawv Kev Thauj Mus Los ua nyob rau ntawm cov chaw nres tsheb tuaj yeem pab nkag tau rau qhov kev pabcuam no.

Yog xav tau kev pab, hu rau: **Xovtooj: 617-222-3200**
Hu Dawb: 800-392-6100
TTY: 617-222-5146

[MBTA.com/language-services](https://www.mbta.com/language-services)

TXOJ KEV KOOM NROG

Cov kev tawm tswv yim ntawm pej xeem nws tseem ceeb heev rau ntawm txoj kev tsim cov phiaj xwm thiab kev txiav txim siab, thiab peb txhawb kom cov pej xeem tuaj koom MBTA cov rooj sib tham pej xeem thiab pab ntawm cov lus hais txog peb cov dej num. Cov ntawv ceeb toom kev sib tham tau muab tso rau hauv peb lub vev xaib xwm txheej thiab suav nrog cov ntaub ntawv hais txog yuav thov kev pab chaw pw dawb thiab kev pab ntawm cov lus.

[MBTA.com/events](https://www.mbta.com/events)

TUS NQI LI CAS?

Tshe Fais Hauv Qab Av 1-lwm:

\$2.40 nyiaj ntawv, Npav CharlieCard, lossis Pib Charlie Ticket

Tsheb Npav Hauv Zos 1 - lwm:

\$1.70 nyiaj ntawv, Npav CharlieCard, lossis Pib CharlieTicket

Tsheb Fais Thauj Mus Los 1-lwm:

\$2.40-\$13.25, nyob ntawm seb koj mus deb npaum li cas

Nkoj Dej 1- lwm:

\$3.70-\$9.75, nyob ntawm koj lub hauv paus pib thiab txog lub

hom phiaj xaus

Tsheb/Nkoj Uas Muaj Neeg Pab Cuam Mus Los:

\$3.35-\$5.60, ib tug neeg them tus nqi caij ib lwm

[MBTA.com/fares](https://www.mbta.com/fares)

KEV TXO NQI

Cov tub ntxhais kawm tsim nyog tuaj yeem tau txais cov Npav tub ntxhais kawm Student CharlieCards (siv tau txog thaum Lub Yim Hli Hnub Tim 31 ntawm txhua txhua xyoo) los ntawm cov tsev kawm ntawv ua tau koom nrog.

Cov tub ntxhais hluas ua khwv tau nyiaj tsawg, hnub nyoog 18-25 xyoos, los ntawm cov nroog ua tau koom nrog kuj yuav tuaj yeem tsim nyog tau txais daim Npav Neeg Hluas Youth Pass CharlieCard.

Cov neeg dig muag lossis qhov muag tsis pom kev thiab lawv tus neeg taw qhia tuaj yeem caij MBTA cov kev pabcuam dawb nrog rau cov Npav Neeg Dig Muag Blind Access CharlieCard.emai

Cov neeg laus (hnub nyoog 65+) thiab cov neeg xiam oob khab tsim nyog tau txais kev txo nqi nrog cov Npav Tsheb Thauj Mus Los lossis Npav Transport Access Pass (TAP).

[MBTA.com/fares/reduced](https://www.mbta.com/fares/reduced)

LWM TXOJ KEV XAIV THEM NYIAJ

Cov menyuam yaus hnub nyoog 11 xyoos thiab qis dua cov mus nrog ib tus neeg ua them nyiaj lawm yuav tau caij tsheb dawb. Pub li ob (2) tus me nyuam yau nrog tus them nyiaj tau caij tsheb dawb.

Cov tuam txhab tuaj yeem koom nrog CharlieCard txoj haujlwm uas tau txais cov txiaj ntsig se rau cov neeg ua haujlwm.

[MBTA.com/pass-program](https://www.mbta.com/pass-program)

Tag nrho cov haujlwm MBTA tsis muaj kev ntxub ntxaug. MBTA ua raws li tag nrho toom fvw teb chaws thiab lub xeev cov caij pej xeem cov caij tiv thaiv kev ntxub ntxaug raws li haiv neeg, xim, keeb kwm ntawm lub teb chaws, kev paub lus Askiv tsawg, thiab cov yam ntxwv tiv thaiv tus chwj pwm. Yog xav paub ntiv los yog npaj cov ntawv tsis txaus siab, thov mus saib [MBTA.com/titlevi sp](https://www.mbta.com/titlevi sp); hu rau peb ntawm MBTA/MassDOT Chav ua haujlwm ntawm Diversity thiab Civil Rights, 10 Park Plaza, Boston, MA 02116, Hu rau: 857-368-8580, lossis email rau peb ntawm MBTAcivilRights@mbta.com

SIJ HAWM NTAWM KEV UA HAUJ LWM

Feem ntau cov tsheb npav thiab tsheb ciav hlau pib thaum 5 teev sawv ntxov thiab xaus rau thaum 1 teev sawv ntxov, muaj qee lub tshev npav khiav ntawm txoj kev ua neeg coob coob pib thaum 3:30 sawv ntxov. Cov txheej txheem tsheb nyob ntawm seb hom kev thauj mus los thiab hnub ntawm lub lim tiam. Cov kev pabcuam no muaj ntau tshaj yog thaum lub sijhawm maj rawm (7 - 9 teev sawv ntxov thiab 4 - 6:30 teev tsaus ntuj) dua li lwm lub sijhawm. Tshev Fais Hauv Qab Av thiab Cov Tshev Npav Uas Khiav Raws Cov Kev Loj (xws li Txoj Kev 28, 111, 116, thiab lwm txoj kev) yog khiav tas li, feem ntau khiav txhua txhua 10-15 feeb lossis sai dua ntawd.

[MBTA.com/schedules](https://www.mbta.com/schedules)

KEV CEEB TOOM NTAWM KEV PABCUAM

Kev cuam tshuam kev pabcuam qee zaum kuj tau tshwm sim thiab, yog thaum tshwm sim lawm, MBTA tau tshaj tawm rau cov paib lossis muaj cov neeg ua haujlwm pabcuam los pab cov neeg caij tsheb. Cov ntawv ceeb toom kev pabcuam tam sim no thiab cov npaj tau lawm muaj nyob rau ntawm peb lub vev xaib. Cov neeg caij tsheb kuj tuaj yeem sau npe rau cov ceeb toom T-Alerts kom tau txais ntawv lossis email ceeb toom.

[MBTA.com/alerts](https://www.mbta.com/alerts)

KEV PAB TXOG KEV SIV TAU

Tag nrho cov tsheb npav ntawm MBTA tuaj yeem siv tau rau cov neeg xiam oob khab, zoo li yam nkaus li ntawm cov tsheb fais hauv qab av thiab tsheb fais sawv npoo av. Nkoj Dej thiab Chaw Nce Nkoj tuaj yeem siv tau, tab sis tuaj yeem muaj kev cuam tshuam ib ntus los ntawm cov nthwv dej siab lossis nthwv dej qes.

[MBTA.com/accessibility](https://www.mbta.com/accessibility)

The RIDE: RIDE yog MBTA txoj kev pabcuam ntawm ib lub rooj-rau-qhov rooj, thiab pab cov neeg xiam oob khab caij tsheb mus los ntawv qhov pib txog qhov xaus. Yog tias koj muaj kev xiam oob qhab uas txwv tsis pub koj siv lub tsheb npav MBTA, lossis tshev fais tag nrho lossis qee lub sijhawm, RIDE yuav tuaj yeem pab koj txog ntawv kev thauj mus los tau.

[MBTA.com/accessibility/the-ride](https://www.mbta.com/accessibility/the-ride)

Cov neeg caij tsheb tuaj yeem nkag mus rau cov ntawv ntawm kev tua hlau taws xob ntawm lub ce txheeb thiab cov ntaiv hlau taws xob tau los ntawm kev hu rau 617-222-2828.

KEV TIV TUAJ MBTA

Cov neeg caij tsheb tuaj yeem tiv tuaj MBTA tau ntau txoj hauv kev, xws li hu xov tooj, email, thiab soj qab txog pab cov kev tshaj tawm hauv social media:

Xov tooj: 617-222-3200 Ib

Hu Dawb: 800-392-6100

TTY: 617-222-5146

Email: [MBTA.com/customer-support](https://www.mbta.com/customer-support)

twitter.com/mbta

facebook.com/TheMBTA/

instagram.com/thembta/

youtube.com/mbtagm

tiktok.com/@thembta

linkedin.com/company/mbta

THAUM MUAJ XWM TXHEEJ

Txhua tus neeg ua haujlwm rau MBTA tau kawm txog cov txheej txheem xwm txheej ceev thiab kev npaj lawm. Yog tias koj pom ib yam dab tsi txawv txawv lossis xav tau tshaj tawm kev xwm txheej ceev, thov hu rau: **911** lossis hu rau **Cov Tub Ceeb Xwb Ua Hauj Lwm Ntawv Cov Tsheb Mus Los** ntawm 617-222-1212, TTY: 617-222-1200