



Charles D. Baker, Governor
Karyn E. Polito, Lieutenant Governor
Jamey Tesler, Acting MassDOT Secretary & CEO
Steve Poftak, General Manager



Update on *Daniels-Feingold vs. MBTA* Settlement Agreement: Public Meeting
December 7, 2022, 5:32220 PM
Agenda

1. Welcome & Noteworthy Updates
 - Steve Poftak, MBTA General Manager
2. Status of Settlement Agreement
 - Hon. Patrick King, Independent Monitor
3. Overview of Accessibility Initiatives
 - Laura Brelsford, AGM, System-Wide Accessibility

Presentations

4. Station Staffing & Transit Ambassadors
 - Robert Sampson, Director of System-Wide Accessibility
 - Noemi Christman, Deputy Director of In-Station Customer Service Operations
5. Mobility Center
 - Aniko Laszlo, Director of Coordinated Mobility System-Wide Accessibility
 - Elizabeth Wiesner, Deputy Director of Innovation and Analysis, The Ride
6. Online Applications for Reduced Fare Cards
 - Emily Balkam, Sr. Technical Product Manager, Reduced Fare Tech Team
7. Design Guidelines for Accessibility
 - Kathryn Quigley, Deputy Director, System-Wide Accessibility
8. Status of Internal Access Monitoring Program
 - Glenda Campbell, Senior Program Coordinator of the Internal Access Monitoring Program, System-Wide Accessibility
9. Statement from Plaintiffs
 - Joanne Daniels-Finegold- Lead Named Plaintiff in the *Daniels-Finegold et al. v. MBTA* Lawsuit Settlement
10. Statement from Riders' Transportation Access Group
 - Elizabeth Foster- R-TAG Co-Chair
11. Feedback and Q&A