



Charles D. Baker, Governor
Karyn E. Polito, Lieutenant Governor
Jamey Tesler, Acting MassDOT Secretary & CEO
Steve Poftak, General Manager



Update on *Daniels-Feingold vs. MBTA* Settlement Agreement: Public Meeting
June 2, 2021, 1:00 PM
Agenda

1. Welcome & Noteworthy Updates
 - Steve Poftak, MBTA General Manager
2. Welcome & Status of Settlement Agreement
 - Hon. Patrick King, Independent Monitor
3. Overview of Accessibility Initiatives
 - Laura Brelsford, AGM, System-Wide Accessibility
4. Expanding Customer Assistance in Stations
 - Noemi Christman, Deputy Director of In-Station Customer Service Operations, Customer Experience Department
 - Rob Sampson, Director, System-Wide Accessibility
5. Designing Accessible Connections at Downtown Crossing
 - John McCormack, Senior Project Manager, Capital Delivery
 - John Schwartz, Director, Capital Delivery
6. Green Line Transformation and Accessibility
 - Angel Pena, Chief of Green Line Transformation
7. Statement from Plaintiffs
 - Joanne Daniels-Finegold, lead named plaintiff
8. Statement from Riders' Transportation Access Group
 - Carolyn Barrett, Co-Chair, R-TAG
9. Feedback and Q&A