

**Massachusetts Bay  
Transportation Authority**

# Modernizing Our Bus Fleet and Facilities

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Fiscal and Management Control Board

November 9, 2020

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# MBTA Bus Transformation Program – Goals and Objectives

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**Why bus?** The MBTA will continue to make integrated investments in bus because of the stable demand for service, especially from our transit critical ridership

**What is the Vision for Bus?** Better, faster, lower-emissions service, that is more aligned with where riders live, work, and travel, using modern vehicles that provide safe, reliable, and comfortable service.

## **How will we get there?**

- Continue to invest in our fleet in a consistent manner that reduces Green-House-Gas (GHG) emissions, and makes maintenance needs more predictable
- Advance facility investments to improve working conditions, be ready for advancements in bus fleet technology, and be good neighbors
- MBTA's Better Bus Project also includes a range of transit priority, customer amenity, and service improvements



# Four Bus Transformation Initiatives to Reach our Goals

## Bus Procurements

Continue investing in the bus fleet by replacing old fleets on a consistent schedule in order to maintain a safe and reliable bus service (includes continued assessment of future technologies)

## Bus Facilities

Increase investment in aging and outdated facilities to accommodate modern buses and support fleet wide electrification, while improving conditions for our workforce

## Bus Transit Priority

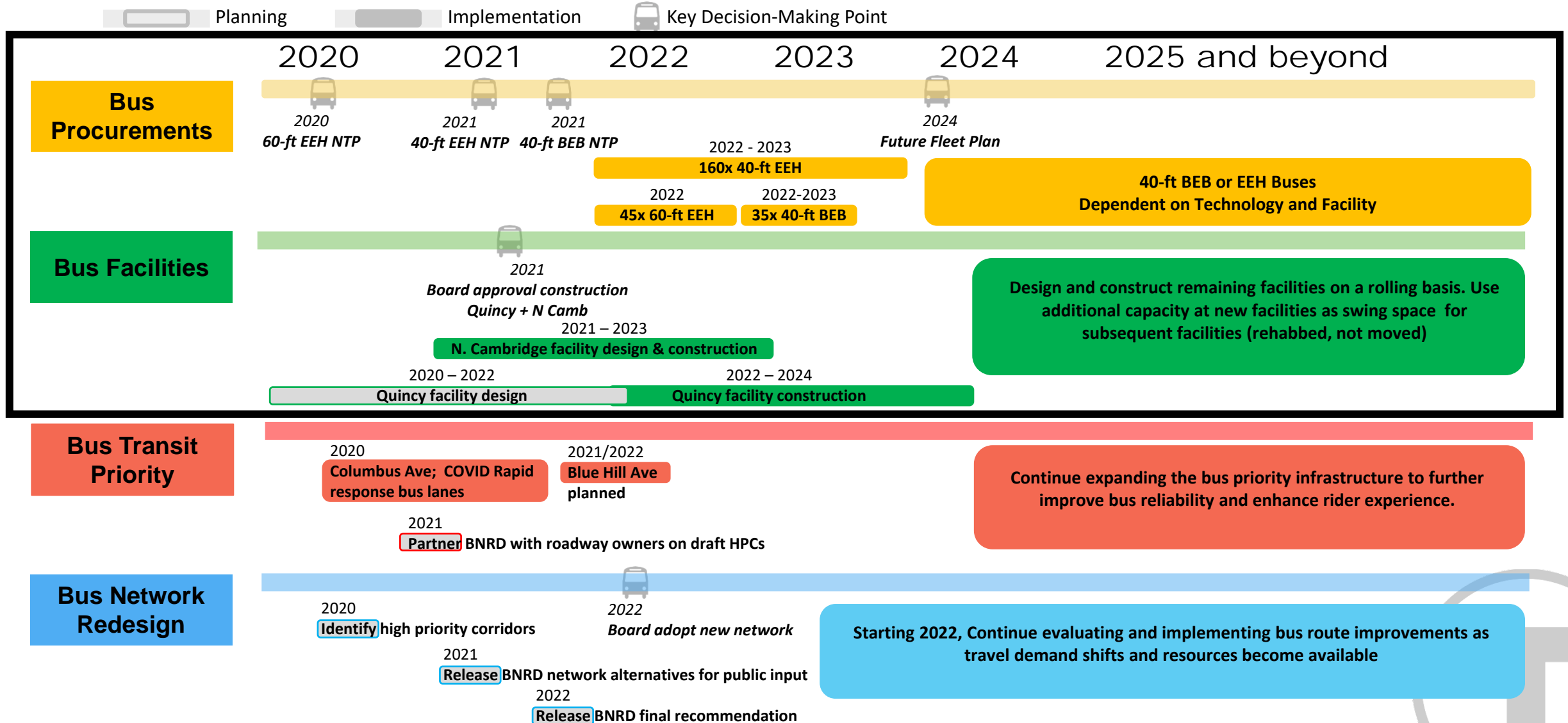
Partnering with cities and towns to prioritize the movement of people instead of vehicles on congested streets

## Bus Network Redesign

Complete re-imagining of the network to reflect regional travel needs and create more competitive service for current and future riders



# Bus Transformation Initiatives Timeline



# Bus Fleet Plan Roadmap

Move procurement schedule toward a regular purchase and retirement of 80 buses per year

**2020:** Execute Contract for 45 60-foot Enhanced Electric Hybrid buses  
Replace Silver Line dual mode fleet and use on high density routes

**2020:** Release 5-year RFP for 40-foot Enhanced Electric Hybrid buses  
Replace all remaining diesel buses

**2021:** Release 5-year RFP for 40-foot Battery Electric Buses  
35 Buses for N. Cambridge service  
Options for additional buses for Quincy and beyond

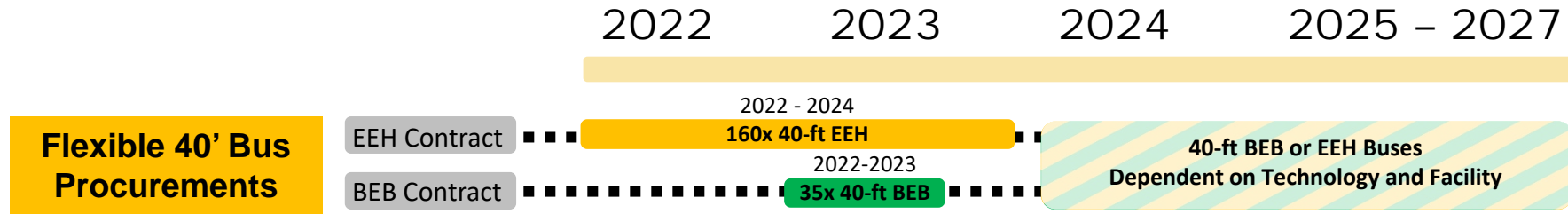
**2022:** Delivery of 45 60-foot Enhanced Electric Hybrid Silver Line buses

**2022-2023:** Delivery of 160 40-foot Enhanced Electric Hybrid buses  
Replacing all remaining diesel buses at Albany, Fellsway, and Lynn

**2023:** Delivery of 35 40-foot BEB buses replacing trolley buses at N. Cambridge

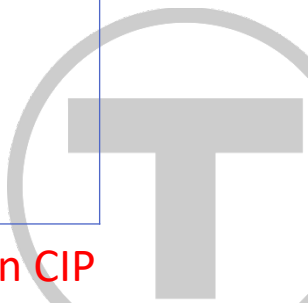
**2024 and beyond:** Delivery of additional Battery Electric and Enhanced Electric Hybrid buses  
Accelerating introduction of electric buses into annual procurements as vehicle performance and facility readiness allow

# Moving Towards Steady Procurements, Maximum Flexibility



Bus Fleets	Fleet Size	Current Age	Target Retirement	Replacement Cost
Neoplan 60-ft Dual Mode	32	14-16	2021 - 2022	\$89.4 M
Neoplan 40-ft Elec Trolley	28	16	2023 - 2024	\$52.9 M
New Flyer 40-ft Diesel	155	13	2022 - 2024	\$162.9 M
New Flyer 40-ft Diesel	155	11	2024 - 2026	\$165 M* (est.)
New Flyer 60-ft Hybrid	25	10	2024 - 2025	
New Flyer 40-ft Hybrid	60	6	2026 - 2027	
New Flyer 40-ft CNG	175	4	2028 - 2031	
New Flyer 40-ft Hybrid	156	4	2028 - 2031	Anticipated \$100 - 140M annually
New Flyer 60-ft Hybrid	45	4	2028 - 2031	
New Flyer 60-ft Battery Electric	5	1	2031	
New Flyer 40-ft Hybrid	194	1	2031 - 2032	
New Flyer 40-ft Hybrid	60	0	2032 - 2033	
<b>TOTAL</b>	<b>1,090</b>		<i>Average Fleet Age: ~6.5 years</i>	

\*Currently not programmed in CIP



# Initial Facility Upgrades Meet MBTA Needs and Pilot BEBs

- Bus Facility Modernization Program is advancing design work and property acquisition to support modernization
- **Initial priority:** Quincy Bus Maintenance Facility replacement
  - Current facility can only accommodate pre-2010 vehicles
  - Initial investment to support MBTA BEB conversion and expand capacity (86 to 120)
  - 30% design complete; procurement for final design services underway
  - Early construction packages (demolition, roadway reconstruction) could begin in late 2021; major construction activities commence in early 2022; substantial completion late 2024
- **Targeted upgrade:** North Cambridge Carhouse BEB conversion
  - BEB conversion eliminates need to maintain catenary system
  - 30% design phase commencing; Construction could begin end of 2021; ready for BEB service early 2023
- **Additional priorities:** Real Estate and operational needs for Southampton, Arborway, and new West Garage



# Full Facility Plan Critical for Electrification, Bus Program Goals

**Bus Facilities**



Design and construct remaining facilities on a rolling basis. Use additional capacity at new facilities as swing space subsequent facilities (rehabbed, not moved)

Bus Facilities	# Buses	Current Age	Target Replacement	Cost
Quincy	86	95	2024	\$280 M*
North Cambridge	28	41	Near-term upgrades: 2023	~\$21 M*
Albany	116	79		\$1.2 M
Southampton	104	18	TBD (2026 – 2035)	> \$3 B
Arborway	118	16	TBD (2026 – 2035)	
Lynn	89	84	TBD (2026 – 2035)	
Fellsway	76	95		
North Cambridge	28	41	Long-term vision TBD (2026 – 2035)	
Albany	116	79		
Cabot	180	45	2037	
Charlestown	254	45	2040	

\*Currently not programmed in CIP





# New Quincy facility addresses immediate needs and ushers in modern era for MBTA Bus

New facility will:

- **Increase capacity** from 86 up to 120 buses
- Accommodate **both EEH and BEB buses**
- Be a modern, **sustainable facility** with a solar roof and other sustainable features
- Provide state-of-the-art conditions for front-line workers

**Project requires \$280M for construction added to the CIP**

## Timeline

ENF and CE under MEPA/NEPA review

30% design submitted in September

Property acquisition early 2021

NTP for final designer by December

Construction starting early 2022  
(possible demo/site prep in late 2021)

Opening mid/late 2024





# Next Steps

- Replace 32 Silver Line dual-mode bus fleet (8 owned by Massport) with 45 Enhanced Electric Hybrid (EEH) buses for delivery in 2022 (funding identified) – **Board vote expected November 23**
- Quincy Final Design Award presented by Capital Programs – **Board vote expected December 7**
- Release RFP for EEH buses end 2020 (funding identified) – **Board vote expected mid-2021**
- Release RFP by Summer 2021 for delivery of 35 BEB to N. Cambridge in 2023 (funding identified)
- Identify ~\$21M for North Cambridge construction in CIP (needed FY 22)
- **Identify funding for longer-term fleet and facilities needs and BEB conversion**



# Appendix



# How Does MBTA Adoption of BEBs Align with Peers?



5725 buses  
25 BEB today  
500 future BEB (*in 5 years*)



1864 buses  
2 BEB today  
20 future BEB



1400 buses  
25 BEB today  
10 future BEB



1540 buses  
10 BEB today  
120 future BEB



2563 buses  
60 BEB today  
100/yr future BEB

*Most agencies target 100% zero-emissions by 2030-2050. Los Angeles has an aggressive target (100% by 2030), but currently operates only 1.7% of its fleet as BEBs.*

## New England BEB Experience

Agency	Total Buses (#)	BEB (#)
Worcester Regional Transit Authority	52	6
Martha's Vineyard Transit Authority	37	13
Pioneer Valley Transit Authority	186	3
Rhode Island Public Transit Authority	225	3

- PVTA / VTA saved approximately \$0.11/mile in fuel costs
- WRTA's BEBs accrued less than 50% of the mileage than non-BEB buses accrued during the same period
- WRTA's BEBs have not saved on maintenance costs and have had reliability issues
- On-site warranty and OEM staff mask actual costs
- Battery range limits BEB deployment on longer routes and in cold climates (advertised range can differ significantly)



PROTERRA

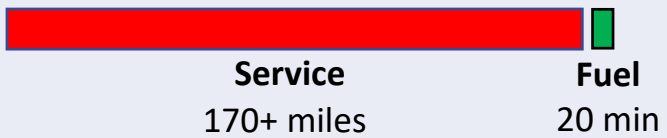
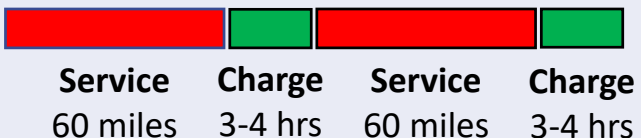


NEW FLYER

NOVABUS



# EEH vs. BEB Operational Summary

	60-foot Traditional Hybrid <i>Buses #1250-1293 (44 buses)</i>	60-foot Enhanced Electric Hybrid (EEH) <i>Bus #1294 (1 bus)</i>	60-foot Battery Electric Bus (BEB) <i>Buses #1295-1299 (5 buses)</i>
Realistic Range	400+ miles	400+ miles	~60 miles at 20°F ambient ~110 miles at 70°F ambient
Re-fuel Time (diesel vs. charging)	20 minutes <i>Service/fueling at end of day</i>	20 minutes <i>Service/fueling at end of day</i>	3-4 hours 2x per day <i>BEBs require two charging cycles for a total of 6-8 hours per day to deliver service</i>
Bus Replacement Ratio	[1:1]	[1:1]	up to [1:1.3] <i>*Dependent on operational changes</i>
Reliability	Service-proven and reliable	Service-proven and reliable	Significant vehicle and charger reliability issues experienced by MBTA in first year of service
Maintenance Costs	\$1.28 per mile	\$1.36 per mile	\$0.63 per mile <i>*Warranty period and builder support ending; higher unscheduled costs expected in future.</i>
Operating Costs FY20	\$1.19 per mile	\$0.82 per mile	\$1.46 per mile
Mean Miles Between Failure (MMBF) in Service – FY20	17,863 miles (52 failures recorded)	14,983 (2 failures recorded)	24,913 miles (0 failures recorded) <i>*New Flyer provided significant on-site technical oversight/support during FY 2020;</i>
Typical Service Day	 <p style="text-align: center;"> <b>Service</b> 170+ miles                 <span style="margin-left: 100px;"><b>Fuel</b> 20 min</span> </p>		 <p style="text-align: center;"> <b>Service</b>   <b>Charge</b>   <b>Service</b>   <b>Charge</b>                      60 miles   3-4 hrs   60 miles   3-4 hrs                 </p>

# DMA Replacements: Transition Silver Line to Enhanced Electric Hybrids, Expand Southampton

## *Rationale*

- **Average age ~15 years; up to 518k miles per bus**
  - Aging fleet risks service reliability
  - Fleet average 3,415 Mean Miles Between Failures (MMBF) – equates to 1.57 failures every day
- Introduction of modern fleet allows for improved fuel economy
  - EEH replacement of 2004 DMA fleet offers ~8% GHG reduced emissions
- EEH fleet will have 4-wheel drive configuration to support 60' bus service during snow (same as DMA fleet)
- Replacement parts difficult to procure – builder has been out of business since ~2006
- Eliminating catenary infrastructure offers increased reliability and efficiency in Silver Line Transitway Tunnel

## *Recommended Action*

- **Fleet:** Replace 32 DMA fleet (8 owned by Massport) with 45 Enhanced Electric Hybrid (EEH) buses using available Contract #683 option for delivery in 2022 (funding identified)
  - Increased fleet size supports high density route support, service flexibility, and future expansion
  - Working with Massport on a strategy for funding the enhanced SL service with additional buses
- **Facility:** Thirteen bus increase can be accommodated at Southampton, future real estate options will allow MBTA to better accommodate additional vehicles



# ETB Replacement: Pilot BEBs at North Cambridge

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## *Rationale*

- Fleet age 16 years – no mid-life overhaul performed
  - Fleet average 3,767 Mean Miles Between Failures (MMBF) – equates to 1.87 failures every day
  - Replacement parts difficult to procure – builder has been out of business since ~2006
- Aging and unreliable catenary network is in need of major upgrades/investment or replacement

## *Recommended Action*

- **Fleet:** Release RFP by July 2021 for delivery of 35 BEB to N. Cambridge in 2023 (funding identified)
  - RFP to include an initial option of 50 buses for the new Quincy facility with options available as future facilities come online
  - Maximum operational flexibility; buses are not tied to catenary network
  - Achievable with expanded fleet size to compensate for BEB range limits and upcoming infrastructure upgrade
- **Facilities:** Retrofit North Cambridge with temporary BEB charging infrastructure (construction beginning 2021/2022)
  - Option to fast-track retrofit by running replacement service out of Charlestown during construction
  - Facility upgrades estimated to cost ~\$21M (power source from MBTA/Eversource is available)
  - Expedite project with temporary shutdown of North Cambridge, running serve from other garages



# Reliance on Overhead Catenary System is Burdensome

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**In September 2020, MBTA fixed OCS issues on average every two days.**

- **Service reliability/inflexibility** – Issues with the OCS and/or roadway disruptions (traffic crashes, etc.) can leave 71/73 passengers stranded until either the Power Department addresses the problem or replacement hybrid buses arrive.
- **Vehicle flexibility** – Replacement service uses traditional buses, straining those fleets, while trolleybuses cannot support Red Line diversion needs like the rest of our fleet.
- **Accessibility and Customer Experience** – The lack of catenary in the heart of Harvard Square results in a need for left side doors, which poses accessibility challenges and confuses riders.
- **Power Department resources** – Maintaining and responding to incidents on the North Cambridge OCS system diverts staff resources from the Green Line.



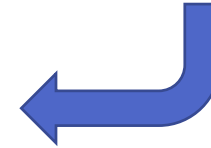


# Maintenance of Trolleybus Overhead Catenary System

## 6 Month Stats

	71	72	73	77A	Total [Units]
<b>Events/Month</b>	3	2	2	1	6 [#]
<b>% of Days</b>	10%	5%	7%	4%	19% [% of Days]
<b>Event Frequency</b>	10	20	14	26	5 [Days Between Events]

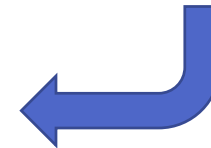
On average, the MBTA is servicing catenary lines on a weekly basis



## September Stats

	71	72	73	77A	Total [Units]
<b>Events/Month</b>	12	5	7	1	17 [#]
<b>% of Days</b>	40%	17%	23%	3%	57% [% of Days]
<b>Event Frequency</b>	3	6	4	30	2 [Days Between Events]

Yet this aging system has the potential to interrupted service on a daily basis.



# ECD Replacement: Eliminate Last Fully Diesel Buses from Service Once Facility Improvements are Complete

## *Rationale*

- **Fleet age ~12-14 years – target retirements between 2022 – 2026**
  - 155 buses purchased in 2006 - 2007 (Buses have accumulated up to 558k miles)
  - 155 buses purchased in 2008 - 2009 (Buses have accumulated up to 469k miles)
  - Fleet average 28,685 Mean Miles Between Failures (MMBF) – equates to 1.56 failures every day
- Quincy facility cannot accommodate newer buses due to facility roof height, Quincy facility cannot support expanded fleet due to space limitations
  - Replacing the last 86 buses in this older fleet is dependent on a new Quincy facility being constructed
- ECDs are only remaining exclusively diesel buses in fleet, EEHs demonstrate significant GHG reduction

## *Ongoing Action*

- New Quincy Facility 30% design underway
- Albany facility undergoing minimal alterations to garage door heights to accommodate replacement fleet – **not a long-term strategy**

## *Recommended Action*

- **Fleet:** Release RFP for EEH buses by end of 2020 (funding identified)
  - Base 160 buses delivered in 2022 – 2023 to begin ECD fleet replacement. (Options for additional EEH buses delivered 2024 – 2026)
  - Planning for potential of utilizing BEBs instead of EEHs for last 50+ replacements
- **Facilities:** Replacing this older diesel fleet requires replacement Quincy garage (next slide)

